

# CHIP Overview

*We would like to welcome our new CHIP enrollees! Because of the many changes taking place, here is a list of frequently asked questions to help familiarize you with our program. If you have further questions, please feel free to contact us.*

## What benefits are covered?

- Sick Visits
- Well Child Exams
- Hospital Care
- Prescriptions
- Emergency Room
- Urgent Care Visits
- Eye Exams
- Limited Dental
- And more!

## Who are the health plans?

### Medical

Molina / AFC  
801-858-0400 or toll-free 1-888-483-0760

Public Employees Health Program (PEHP)  
801-366-7555 or toll-free 1-800-765-7347

### Dental

Public Employees Dental Program (PEDP)  
801-366-7555 or toll-free 1-800-765-7347

### How do I choose a health plan?

Your eligibility representative should have helped you choose the plan that best fits your family's needs when you enrolled. Each year you will have the opportunity to change to another CHIP health plan. Typically this takes place in the summer, and you will be notified in advance.

### Will my children get insurance cards?

Yes! You will receive one medical and one dental card per family for PEHP recipients. Molina (AFC) recipients will receive one dental card per family and one medical card per child. Please keep these cards handy so you can show them at medical appointments and when you fill prescriptions.

## How much will CHIP cost?

If you are required to pay a premium, you will receive a quarterly premium statement, which will be due in January, April, July and October of each year. You will also need to pay small co-payments for some services.

## **What are my responsibilities?**

- You must notify CHIP within 10 days if you have a change of address or obtain other health coverage.
- If notified you are required to pay a quarterly premium.
- Some medical services will require a co-payment and/or a pre-authorization. Call your health plan for any questions regarding this issue. (Native Americans exempt from paying co-pays)

## **How do I cancel CHIP?**

- Contact your local eligibility representative to cancel your CHIP. If you do not know who this is, please call the Health Resource Hotline at 1-888-222-2542 and they can refer you to your local office.

## **Could I ever be ineligible for CHIP?**

With CHIP you have 12 months of continuous eligibility unless:

- Your children are enrolled on another insurance policy
- You move out of state
- You fail to pay your quarterly premiums, if they are required
- Your children turn 19 before the end of the 12 months

At the end of your 12 months, you will be asked to verify your eligibility information is still correct. If at that time your income has changed and is no longer within CHIP guidelines or if other circumstances occur, you may not be able to renew.

## **Who can answer my questions?**

### **Health Plan Questions:**

#### **Medical**

Molina / AFC  
801-858-0400 or toll-free 1-888-483-0760

Public Employees Health Program (PEHP)  
801-366-7555 or toll-free 1-800-765-7347

#### **Dental**

Public Employees Dental Program (PEDP)  
801-366-7555 or toll-free 1-800-765-7347

### **Renewal, adding new members, income changes, etc.:**

Contact your local eligibility representative. If you do not know who this is, please call the Health Resource Hotline at 1-888-222-2542 and they can refer you to your local office.

### **Quarterly premium questions:**

CHIP Premium Hotline  
801-538-9004 or toll-free 1-866-772-1261